



Engine Warranty Programs

STANDARD

- 1 Year
- 20,000 KM's

LABOR RATE

- \$55.00 (CDN)

CONDITIONS

Claim approval is subject to a factory inspection.

Read our Warranty Booklet for complete details.

COMMERCIAL WARRANTY

- 6 Months
- 10,000 KM's

(or equivalent engine hours, whichever occurs first)

CONDITIONS

Claim approval is subject to a factory inspection.

Read our Commercial Warranty for complete details.

Our Warranty Policy

It is our firm belief that you should only pay for the service or coverage you want and you should clearly know the price of that service or coverage you are purchasing. Many of our competitors offer long term warranties as standard features and build the cost of those long term warranties into their retail pricing. At Winnipeg Engine and Transmission we prefer to provide you with a fair and reasonable standard warranty at no additional charge and offer you an optional extended warranty at a small additional cost that, when combined with our retail pricing, is a better value than our competitor's retail pricing with their no charge warranty.

It has been our experience that if there is a failure due to workmanship or a defect in materials they will be apparent within the first year or the first 20,000 KM's of operation. We take great pride in our product and workmanship and utilize the only the highest quality components in the manufacture of our Winnipeg Engine and Transmission products. We are constantly researching new products and manufacturing procedures and, when possible, add improvements to the original design or include upgraded components as standard features which improve the longevity and performance of a Winnipeg Engine and Transmission product.

When you purchase a Winnipeg Engine and Transmission product you can be confident you are paying for a quality re-manufactured product designed to provide worry free performance. If a long term warranty provides you with additional security you should know the price you are paying for that security.

We don't use our warranties as a marketing tool nor do we try to profit from the sale warranty programs, we build quality products, we stand behind what we build, and offer those products at competitive prices in an honest, professional and ethical manner.

Winnipeg Engine and Transmission Warranty

Winnipeg Engine and Transmission's sole and exclusive obligation under this warranty is limited to, at Winnipeg Engine and Transmission's option, replacement, repair or refund of the purchase price. In the event that it is determined that the part must be replaced, the original part must be returned to Winnipeg Engine and Transmission before any warranty labor consideration and reimbursement.

WARRANTY REGISTRATION

All sales of Winnipeg Engine and Transmission products are accompanied with a serialized warranty card that directly links your warranty registration to your original invoice. While your original invoice (proof of purchase) is all that is required to initiate a "Standard" Warranty claim we strongly recommend you take the time to fill out the warranty card supplied with your purchase. If you have misplaced your original warranty card a generic version is available from our website at www.winnipegengine.com remember to fill in your invoice number on the generic warranty card form as this version is not serialized to your invoice.

MAKING A CLAIM

Warranty service is available through any Licensed Automotive Repair Facility. For a product to be determined defective it must be sent to Winnipeg Engine and Transmission's plant for inspection. Winnipeg Engine and Transmission will schedule the pickup of the product or parts in question. Any products that are not returned to Winnipeg Engine and Transmission to undergo inspection will not be covered by this warranty. All repairs and/or replacements to the products must first be authorized by Winnipeg Engine and Transmission. Winnipeg Engine and Transmission will not pay for any unauthorized repairs. Incidental damage caused by the requested repair or by the removal of the product is not covered by the warranty.

Any Licensed Automotive Repair Facility may perform warranty repairs. Most warranty repairs are handled routinely, but sometimes requests for warranty service may not be appropriate. If a customer differs with the decision of the Winnipeg Engine and Transmission Warranty Technician and/or the Licensed Automotive Repair Facility, an investigation will be made by Winnipeg Engine and Transmission to determine whether the warranty applies. Ask the Licensed Automotive Repair Facility to submit all supporting facts to Winnipeg Engine and Transmission for review. If Winnipeg Engine and Transmission decides that the claim is justified, the customer will be fully reimbursed for those product items that are defective.

To avoid misunderstanding which might occur between the customer and Winnipeg Engine and Transmission and the Licensed Automotive Repair Facility, listed below are some of the causes of engine failure that the standard warranty does not cover.

NOT COVERED BY OUR WARRANTIES

Normal Wear: Our products, like all mechanical devices, need periodic parts service and replacement to perform correctly. Winnipeg Engine and Transmission's warranty will not cover repair when normal use has exhausted the life of a part of our product. Winnipeg Engine and Transmission's warranty would not apply if damage to the product has occurred because of misuse, lack of routine maintenance, shipping, handling, warehousing or improper installation.

Improper Maintenance: The life of a mechanical device depends upon the conditions under which it operates, and the care it receives. Wear, when caused by dirt, dust, spark plug cleaning grit, or other abrasive material that has entered the engine because of improper maintenance or installation, is not covered by warranty.

Winnipeg Engine and Transmission's warranty does not extend to repairs required because of:

- ✓ Problems caused by parts that are not Winnipeg Engine and Transmission parts.
- ✓ Damage as a result of Overheating, Lack of Lubrication, Fuel Wash or Fluid Contamination.
- ✓ Damage resulting from Pre-Ignition or Detonation - Including but not limited to melted or broken piston, broken piston rings, damaged cylinder heads, leaking head gaskets, etc.
- ✓ Repair or replacement required as a result of any accident or misuse.
- ✓ Repair or replacement of any accessory or service item, including specifically, but not limited to: all components of the cooling, fuel, electrical, air, exhaust and ignition systems in addition to all belts, hoses, sensors, switches and filters.
- ✓ Any product used for competition, racing or related purposes.
- ✓ Any product to which a device or accessory not conforming to original manufacturer's specifications has been installed.
- ✓ Damage to pistons rings, cylinder walls, etc. resulting from improper fuel to air mixture which could be caused from but not limited to injectors, intercooler, turbo as result of installation or failure to properly maintain or re-installation of old or defective parts not associated to the original Winnipeg Engine and Transmission product.
- ✓ Improperly maintained oil, oil filters, coolant, air filters and/or any product on which periodic maintenance services required by the original manufacturer have not been performed.
- ✓ Crankshaft Thrust Surface worn due to excessive forward pressure placed on the rear of the crankshaft.
- ✓ Damage resulting from improper repair(s) or attempted repair(s) by any service technician.
- ✓ Parts which are scored or broken because an engine was operated with insufficient or contaminated lubricating oil or an incorrect grade of lubricating oil (check and refill when necessary, and change at recommended intervals). Engine damage may occur if oil level is not properly maintained.
- ✓ Repair or adjustment of associated parts or assemblies such as clutches and transmissions.
- ✓ Damage or wear to parts caused by dirt, which entered the engine because of improper air cleaner maintenance, re-assembly or use of a non-original air cleaner element or cartridge. At recommended intervals, clean and/or replace the filter as stated in the Operator's Manual.
- ✓ Engine or equipment parts broken by excessive vibration caused by a loose engine mounting, improper attachment of equipment to engine crankshaft or other abuse in operation.
- ✓ Lack of routine tune-up or adjustment of the engine.
- ✓ Engine or engine component failure, i.e., combustion chamber, valves, valve seats, or valve guides, caused by the use of alternate fuels such as, liquefied petroleum, natural gas, altered gasoline, etc.
- ✓ Products used in manner that violates the terms of the WINNIPEG ENGINE AND TRANSMISSION warranty or OEM's Owner's Manual or is used for purposes other than their original intended use.

Labor Payments

“Standard” Warranty: Authorized repairs on approved claims (after factory inspection of returned parts) will be reimbursed at a rate not to exceed the Mitchell Repair Manual published applicable flat rate schedule. Hourly rates for all authorized repairs will be paid in accordance with rate paid for the original installation but not to exceed \$55.00 (CDN) an hour to a maximum labor payout of \$1,200.00 (CDN).

Product replaced under warranty carries the remainder of the original product's warranty term.

If you are unable to obtain satisfactory service, please contact the Winnipeg Engine and Transmission, Customer Service, 545 Ferry Road, Winnipeg, Manitoba, R3H 0T5. This warranty applies to vehicles registered and normally operated in the Canada and United States.

WINNIPEG ENGINE AND TRANSMISSION CORPORATION SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF THE USE OF ITS PARTS AND ARE EXCLUDED FROM THIS WARRANTY.

This warranty gives you specific legal rights. You may also have other rights which may vary from province to province, state to state and country to country.

IMPORTANT NOTES:

- ✓ You Must retain all service records (repair orders/work orders, invoices, etc) related to the Winnipeg Engine and Transmission product maintenance and service. In the event of a product failure you will be required to provide copies of any installation invoices and all maintenance and service records covering the installed product.
- ✓ This Warranty covers product related to defective material and/or workmanship only, and not replacement or refund of the equipment to which the product may be installed. Winnipeg Engine and Transmission shall not be responsible for lost of profits, sales, or income, injury to person or property, towing charges, storage fees, communication charges, freight, substitute transportation, lodging, unauthorized repairs. Customer's sole and exclusive remedy against Winnipeg Engine and Transmission for breach of contract, warranty or performance shall be for the repair or replacement as set forth above.

INSTALLATION, BREAK-IN PROCEDURES

Winnipeg Engine and Transmission products are designed to provide years of trouble-free service. In order for your Winnipeg Engine and Transmission product to perform as expected, it must be installed correctly, operated responsibly and properly maintained.

Engines and Cylinder Heads

Once the product has been installed, it is the owner's responsibility to break-in the product properly. After the break-in period and 1000 KM checkup, the product must be maintained to the original manufacturer's specifications.

If you are unsure of the maintenance schedule or have any questions regarding your Winnipeg Engine and Transmission product, please call Winnipeg Engine and Transmission customer service at 888-407-5349.

The Suggested Maintenance Schedule that is provided is for reference purposes only. You should follow the original manufacturer's maintenance recommendations unless otherwise specified by Winnipeg Engine and Transmission at the time of purchase.

Break-in Procedures

Your Winnipeg Engine and Transmission remanufactured engine requires special care during its initial "break-in" period. To ensure your engines long life expectancy and proper engine performance, please follow these procedures during the first 1000 KM's of operation.

- ✓ Do not drive for long periods at any single speed, always vary your speed.
- ✓ Do not tow a trailer or put other heavy loads on the vehicle.
- ✓ Check the engine oil and coolant levels daily.

1000 KM Checkup: (Not covered under the warranty terms)

- ✓ Check fuel and ignition settings.
- ✓ Change engine oil and filter.
- ✓ Adjust Valves (where applicable).
- ✓ Winnipeg Engine and Transmission does not recommend using synthetic engine oil until after the first 5,000 KM's of service. Follow your vehicle owner's manual for service intervals.

Failure to perform any of these procedures can result in damage to the product that may not be covered under your warranty.

Vehicle Maintenance Log

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Recommended Maintenance Schedule

