

WINNIPEG ENGINE AND TRANSMISSION

COMMERCIAL LIMITED WARRANTY POLICY

COMMERCIAL COVERAGE

**6 MONTHS / 10,000 KM OR EQUIVALENT ENGINE HOURS
WHICHEVER OCCURS FIRST**

Winnipeg Engine and Transmission stands behind the quality of its remanufactured products. Because commercial vehicles can experience higher operating hours, heavier loads, extended idling and more demanding duty cycles, products installed in commercial-use vehicles are subject to this Commercial Limited Warranty.

1. WARRANTY PERIOD

Eligible Winnipeg Engine and Transmission remanufactured products installed in vehicles used for commercial purposes are warranted for six (6) months, 10,000 kilometres, or equivalent engine-hour usage, whichever occurs first. The warranty period begins on the date the product is installed or placed into service. Proof of purchase and installation date may be required.

A repaired or replacement product supplied under an approved warranty claim carries only the remainder of the original warranty term. Repair or replacement does not restart or extend the original warranty period.

2. COMMERCIAL USE

Commercial use includes vehicles used in connection with a business, trade, fleet, delivery, service, construction, towing, transportation, ride-for-hire or other revenue-producing activity. Examples include service trucks, delivery vehicles, fleet vehicles, taxis, tow trucks, construction vehicles and similar high-duty-cycle applications.

3. WHAT THE WARRANTY COVERS

This warranty covers defects in materials and/or workmanship of the Winnipeg Engine and Transmission product. Winnipeg Engine and Transmission's sole and exclusive obligation under this warranty is limited, at its option, to repair of the defective product, replacement of the defective product, or refund of the original purchase price.

4. WARRANTY CLAIM PROCEDURE

Warranty service may be performed through a Licensed Automotive Repair Facility. Winnipeg Engine and Transmission must be contacted and authorization obtained before any warranty repair, teardown or replacement is performed. Unauthorized repairs or expenses will not be reimbursed.

Winnipeg Engine and Transmission may require the product, failed component(s), photographs, diagnostic information, scan data, installation records and maintenance records for inspection and review. If requested parts or products are not returned for inspection, warranty coverage may be denied. The existence of a failure does not by itself establish that the failure is warrantable; sufficient information must be available to determine the cause of failure.

5. EXCESSIVE IDLING / ENGINE HOURS

Commercial vehicles are frequently subjected to extended periods of engine idling or stationary operation that are not reflected by the odometer. For purposes of warranty usage and maintenance calculations, one (1) engine hour of idling or stationary operation will be considered equivalent to approximately 60 kilometres of vehicle operation.

Extended idling can increase total engine operating time without corresponding road kilometres and may contribute to fuel dilution, carbon accumulation and engine wear. Lubrication conditions at idle may also differ from normal road operation, including lower oil pressure and oil flow than at higher engine speeds.

Where an engine-hour meter or other reliable engine-hour data is available, Winnipeg Engine and Transmission may consider recorded engine hours when determining total usage, maintenance intervals and warranty eligibility. Equivalent kilometres calculated from engine hours may be added to recorded road kilometres when determining the 10,000-kilometre Commercial Warranty limit.

Commercial vehicles subjected to extensive idling must be serviced according to actual engine operating time and duty cycle, not odometer kilometres alone. Failure to maintain the product appropriately for its operating hours and duty cycle may result in denial of coverage where inadequate maintenance or extended-idle operating conditions contributed to the failure.

6. INSTALLATION, BREAK-IN AND MAINTENANCE

The product must be correctly installed, operated responsibly and maintained in accordance with Winnipeg Engine and Transmission requirements and the vehicle manufacturer's specifications. The owner must retain installation invoices and all maintenance and service records.

- During the first 1,000 km, do not operate for long periods at one constant speed; vary vehicle and engine speed.
- During the first 1,000 km, do not tow a trailer or subject the vehicle to heavy loads.
- Check engine oil and coolant levels regularly during break-in.
- At approximately 1,000 km, change the engine oil and filter and perform applicable fuel, ignition and valve checks/adjustments.
- After break-in, follow the OEM maintenance schedule unless Winnipeg Engine and Transmission specifies otherwise.

7. CONDITIONS AND FAILURES NOT COVERED

This Commercial Limited Warranty does not cover normal wear or damage/failure caused or contributed to by conditions outside the remanufactured product, including:

- Overheating, lack of lubrication, insufficient oil level, incorrect oil, contaminated lubricant, fuel wash or fluid contamination.
- Pre-ignition, detonation or improper air/fuel mixture, including resulting piston, ring, cylinder-head or head-gasket damage.
- Improper installation, improper maintenance, failure to perform required service, or continued operation after a warning condition.
- Problems caused by components not supplied as part of the Winnipeg Engine and Transmission product.
- Failure or improper operation of cooling, fuel, electrical, air-intake, exhaust, ignition, emissions or control-system components.
- Defective or improperly maintained injectors, fuel systems, turbochargers, superchargers, intercoolers, radiators, oil coolers or related external components.
- Accident, abuse, misuse, racing, competition, operation outside OEM specifications or use for a purpose other than the vehicle/product's intended use.
- Tuning, modifications, devices or accessories that do not conform to original manufacturer specifications.
- Dirt, dust, debris or other abrasive/foreign material entering the engine because of improper maintenance, installation or air-cleaner service.
- Excessive crankshaft thrust caused by external components or excessive forward pressure on the crankshaft.
- Excessive vibration caused by loose or improper engine mounting or attachment of equipment.
- Improper repairs or attempted repairs by a service technician.
- Use of alternate or improper fuels unless the application is specifically designed or approved for such fuel.

8. EXTERNAL COMPONENTS

This warranty does not cover the repair or replacement of accessories or service items not included in the remanufactured product, including, without limitation, cooling-system components, fuel-system components, electrical components, air-intake components, exhaust components, ignition components, belts, hoses, sensors, switches, filters, clutches, torque converters and other externally mounted components. Damage to the warranted product caused by an external component is not covered.

9. LABOUR AND PARTS

Labour reimbursement applies only to authorized repairs on approved warranty claims and is subject to Winnipeg Engine and Transmission's approved labour allowance. Labour time will not exceed the applicable published flat-rate time accepted by Winnipeg Engine and Transmission. The hourly rate will be based on the rate paid for the original installation, subject to the maximum rate and payout authorized for the sale. No labour is payable for unauthorized diagnosis, teardown, repair or replacement.

Parts required for an approved warranty repair will be supplied by Winnipeg Engine and Transmission or, with prior authorization, reimbursed up to the approved amount. Proof of purchase may be required.

10. COMMERCIAL LOSS / CONSEQUENTIAL DAMAGES

To the extent permitted by applicable law, Winnipeg Engine and Transmission is not responsible for incidental or consequential losses arising from a product failure, including loss of revenue, profit, business or income; downtime; missed deliveries; towing; storage; freight; rental or substitute transportation; lodging; communication expenses; lost

wages; or unauthorized repairs. The customer's remedy is limited to the repair, replacement or refund provisions stated in this warranty.

11. IMPORTANT WARRANTY REQUIREMENTS

- Retain the original invoice, installation invoice and all maintenance/service records.
- Contact Winnipeg Engine and Transmission before authorizing warranty-related repairs or teardown.
- Provide requested diagnostic information and return requested parts/product for inspection.
- Correct pre-existing or external mechanical, fuel, cooling, lubrication, electrical, intake, exhaust or control-system problems that could damage the replacement product.
- Maintain commercial/high-idle vehicles according to engine hours and duty cycle as well as kilometres.

This warranty applies to eligible vehicles registered and normally operated in Canada or the United States.

This warranty gives you specific legal rights. You may also have other rights that vary by province, state or other jurisdiction.

CUSTOMER ACKNOWLEDGEMENT	
Customer / Company Name:	_____
Invoice / Work Order No.:	_____
Vehicle / VIN:	_____
Installation Date:	_____
Odometer at Installation:	_____
Engine Hours at Installation (if available):	_____
Customer Signature:	_____
Date:	_____

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